



employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA



*Orthotics Directorate: Chronic Assistive Devices Operations.  
July 2021*



**Compensation Fund**  
WORKING FOR YOU



**employment & labour**

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA

# Agenda

Department overview

Orthotics and prosthetics Supply Protocol

New Forms

AMPPRO/AMPnoPRO

Document Submission





## Core Functions of Orthotics Directorate

- Preauthorization of Chronic Assistive Devices
- Case Management
- Collection of Data from Provinces
- Stakeholders Engagement

### Pre-authorization

- Employee
- MSP
- Assistive devices Gazette

### Case Management

- MSP
- Injured Employee

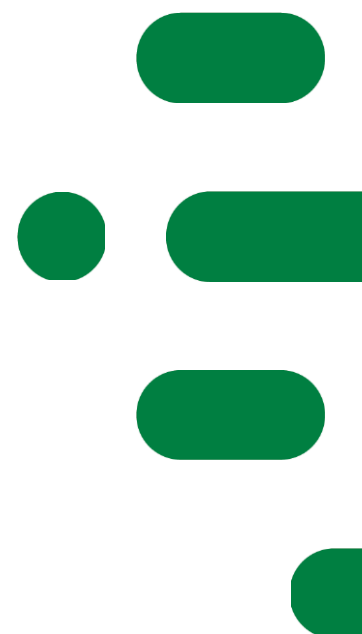
### Stakeholder Engagement

- Suppliers
- SAOPA
- CF provincial Officials



employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA



## Assistive Device categories

Acute: A device which is used for less than 6 months (Supportive bracing, TLSO, Arm slings etc.)

Chronic: A device which is used for more than 6 months (Prosthetic, Wheelchair, Caliper etc.)



employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA

# Replacement periods

## Supply Protocol

- Prosthetic – 5 years
- Prosthetic refit: 6 months for primary amputee, 2 ½ years thereafter
- Silicone Liners: 2 every three years
- Gel Liners : 2 every 18 months
- Prosthetic Socks: 12 per year or 6 per year if used with a liner
- Prosthetic Sheath: 12 per year or 6 per year if used with a liner
- Cosmetic Stockings: 2 per year
- Cosmetic cover: 1 per year
- Cosmetic skin : 1 per year
- Calipers: 3 years
- Wheelchair: 5 years
- Wheelchair cushion: 1 every 2 years
- Orthopedic footwear: 2 pair per year
- Footwear modifications : 3 per year
- Compression stockings: 4 pair per year
- Off the Shelf Orthotics: 4 every year
- Custom made Orthotics: 2 every year



employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA

# New Forms:

- Published in the gazette of March 2021
- New forms are focused on providing a better clinical picture
- Introduction of AMPPRO and AMPnoPRO tests





# New Forms:

Upper Limb Prosthetic	Lower Limb Prosthetic	Wheelchair	Chronic Orthosis
Certified I.D in last 6 months	Certified I.D in last 6 months	Certified I.D in last 6 months	Certified I.D in last 6 months
W.CL.2 & W.CL 4	W.CL.2 & W.CL 4	W.CL.2 & W.CL 4	W.CL.2 & W.CL 4
Pg 58-61 of Gazette Pg 63 of Gazette	Pg 58-61 of Gazette Pg 63 of Gazette	Pg 58-61 of Gazette Pg 63 of Gazette	Pg 58-61 of Gazette Pg 63 of Gazette
MSP Quote	MSP Quote	MSP Quote	MSP Quote
Picture of Patient and device	Picture of Patient and device	Picture of Patient and device	Picture of the Patient and device
Diagnosis Specific Questionnaire	Diagnosis Specific Questionnaire	Diagnosis Specific Questionnaire	
	AMPPRO/AMPnoPRO		





employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA

# Example: Trans Radial new prosthetic application

Documents needed:

- Certified I.D ( not older than 6 months)
- W.CL. 2 (employers report)
- W.CL.4 (first medical report)
- Pg. 58-61 of gazette completed
- Pg. 63 of gazette completed
- MSP quote
- Picture of the patient and the previous device
- Pg. 66-67 of gazette







employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA

# Example: New manual wheelchair application

Documents needed:

- Certified I.D ( not older than 6 months)
- W.CL. 2 (employers report)
- W.CL.4 (first medical report)
- Pg. 58-61 of gazette completed
- Pg. 63 of gazette completed
- MSP quote
- Picture of the patient and old wheelchair
- Pg. 72-73 of gazette



employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA

# Submission of documents

All chronic device pre-authorization applications sent to:

[CFchronicassistivedevices@labour.gov.za](mailto:CFchronicassistivedevices@labour.gov.za)



labour

Department:  
Labour  
REPUBLIC OF SOUTH AFRICA

# Pre-Authorization of Assistive Devices

Receive Request In  
the Centralized  
Mailbox

Request distributed to  
the province daily

Recommend for  
Assistive Device  
Benefit Decision to the  
JV.

JV approves/Rejects  
Decision

Response sent to  
MSP



employment & labour

Department:  
Employment and Labour  
REPUBLIC OF SOUTH AFRICA



**Thank you for your attention: Q&A  
Session to commence**

